

# 1Y0-A20 - Citrix XenApp 6.5 Administration

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1. Scenario: An administrator has configured three Web Interface sites. The sites are configured to fail over to another site if a site failure occurs. After a failure occurs, the failing site is NOT available for connections for one hour. The administrator wants to lessen the amount of time that the failing site is unavailable.

What can an administrator do to lessen the amount of time the site is unavailable?

- A. Adjust the 'socket timeout' setting
- B. Adjust the 'bypass any failed server' setting
- C. Configure the 'disconnected session timer' setting
- D. Configure Health Monitoring and Recovery to restart the server upon failure

**Answer: B**

2. Scenario: Users in an environment connect to the XenApp farm from Linux based thin clients. They report that they are NOT able to access the computer-based training course hosted on the XenApp server in the Microsoft Media Format (MMS). Windows-based users are NOT reporting this issue.

What could the administrator do to resolve this issue?

- A. Disable host (server) to client redirection.
- B. Require the Linux thin clients to use the Java client.
- C. Ensure these thin clients have the latest Receiver client for Linux.
- D. Create a XenApp policy to enable HDX Flash redirection for the Linux thin clients.

**Answer: A**

3. Scenario: A server farm consists of servers with 8 GB and 16 GB of RAM. The administrator wants to ensure that the servers with 16 GB of RAM receive more sessions than the 8 GB servers.

In order to distribute the session load equitably among both types of servers, the administrator could assign the \_\_\_\_\_. (Choose the correct option to complete the sentence.)

- A. default load evaluator rule to all servers
- B. advanced load evaluator rule to all servers
- C. default load evaluator rule to all 16 GB servers
- D. advanced load evaluator rule to all 16 GB servers

**Answer: B**

4. Scenario: Remote users require access to published applications from mobile devices that do NOT use a

Windows operating system. To support these users, the administrator has installed and configured an Access Gateway that will secure traffic for the remote users.

In order to allow the remote users to access resources from the Web Interface, which type of site should be configured to integrate with the Access Gateway?

- A. XenApp Web site
- B. XenApp Services site
- C. XenApp Services site with dual-factor authentication
- D. XenApp Services site with SmartCard Pass-Through

**Answer: A**

5. Scenario: A XenApp administrator has been tasked with delivering a new application to the traveling sales force. The sales force will require access to applications even when they do NOT have Internet or network access.

Which three steps are required to ensure that the sales force can access their applications at all times? (Choose three.)

- A. Install the offline plug-in on the servers.
- B. Publish the application as streamed to client.
- C. Install the offline plug-in on the sales force laptops.
- D. Install the online plug-in on the sales force laptops.
- E. Publish the application as accessed from a server, streamed to server.
- F. Publish the application as accessed from a server, installed application.

**Answer: B,C,D**

6. Scenario: A company's Senior Citrix Administrator requested that an administrator reconfigure the printing policies in a test XenApp 6.5 farm. The Citrix Universal Printer Driver will be used exclusively and the number of auto-created printers on the server should be kept to a minimum to conserve resources.

Which two policies should the administrator configure to meet these requirements? (Choose two.)

- A. Disable the client printer redirection policy.
- B. Enable the policy for the generic universal printer.
- C. Enable the policy for the printing preview preference.
- D. Configure the auto-create client printers policy so that client printers are NOT auto-created.

E. Configure the printer driver mapping and compatibility policy to map all drivers to the Citrix Universal Printer Driver.

**Answer:** B,D

7. Scenario: Printing has been configured in a single-server farm. Recently, the help desk has received calls from users stating that they are unable to see their printers. Upon logging into the server, the administrator notices that some auto-created printers are present.

Which three troubleshooting steps should the administrator perform? (Choose three.)

- A. Confirm the resultant set of Citrix policies.
- B. Check the event logs on the XenApp servers.
- C. Check the event logs on the client workstations.
- D. Restart the Print Spooler on the XenApp servers.
- E. Verify that the Citrix Print Manager Service is running.

**Answer:** A,B,E

8. An administrator wishes to disable the prompt given to users when Flash content is displayed in their XenApp session without impacting the performance of Flash content.

See the attached exhibit to view the prompt window.

What should the administrator do to achieve this?

- A. Un-install the Flash player on the client PC.
- B. Un-install the Flash player on the XenApp server.
- C. Create a XenApp policy that enables Flash redirection.
- D. Create a client-side group policy to always use Flash redirection.

**Answer:** D

9. Scenario: Users complain that first thing in the morning they receive errors when trying to launch their application and have to re-try many times. At other times of the day, there are NO issues.

What could be causing the morning issue?

- A. A load throttling load evaluator is limiting the number of concurrent logons.
- B. A scheduling load evaluator is restricting the maximum server load at this time.

- C. A server load evaluator is limiting the number of concurrent users in the farm.
- D. An application user load evaluator is limiting the maximum number of users allowed to run the application.

**Answer: A**

10. Scenario: A server farm consists of dual- and single-processor servers. The administrator wants to ensure that the dual-processor servers receive more sessions than the single-processor servers. In addition, the administrator wants to ensure that no server receives more than 100 user sessions.

In order to meet these requirements, the administrator must assign the \_\_\_\_\_. (Choose the correct option to complete the sentence.)

- A. custom load evaluator rule to all servers
- B. advanced load evaluator rule to all servers
- C. custom load evaluator rule to all dual-processor servers
- D. advanced load evaluator rule to all dual-processor servers

**Answer: A**

11. Scenario: An administrator is hired to implement a new XenApp server farm in an existing network. Because of the existing network security practices, the administrator has to separate the Citrix license server from the XenApp server farm with a firewall.

Which two ports should the administrator ask the network security team to configure on the firewall to allow the XenApp servers to contact the Citrix license server? (Choose two.)

- A. 2512
- B. 2513
- C. 7279
- D. 8082
- E. 27000

**Answer: C,E**

12. Scenario: The User Support Desk will be taking on frontline troubleshooting of the Citrix farms in response to user issues. The administrator wants the Support Desk staff to do basic user troubleshooting without having production server farm permissions. All users are added to an appropriate Active Directory group.

Which step must the administrator take in the AppCenter to meet the requirements of the scenario?

- A. Assign Custom permissions
- B. Assign Full Administration permissions
- C. Assign the users to Read-Only permissions
- D. Assign a Custom Group Policy Object to the organizational unit of the group

**Answer: A**

13. Scenario: An administrator manages a XenApp farm that uses Citrix Provisioning Services to automate the addition of XenApp servers to the farm. The administrator must implement a solution to automate the addition of new servers to the published resources, load evaluators, Citrix policies and load balancing policies.

Which two should the administrator configure to meet the requirements of the scenario? (Choose two.)

- A. Zones
- B. Policies
- C. Worker groups
- D. Load evaluators

**Answer: B,C**

14. Which policy should an administrator configure so that if all servers in a worker group go offline, XenApp redirects user connections to a backup worker group?

- A. Citrix User
- B. Load Evaluator
- C. Load Balancing
- D. Citrix Computer

**Answer: C**

15. Which Citrix service should an administrator monitor when troubleshooting issues with Session Reliability?

- A. IMA
- B. XML
- C. XTE

D. MFCom

**Answer: C**

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