

CD0-001 - CDIA+ Certification Exam

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1. A content management solution has been designed for a company. In order to complete the implementation it will be necessary to remove user access to the content management database for several hours a day for several weeks. How should this requirement be addressed?

- A. Solicit the vendors' input for the best times to conduct implementation tasks.
- B. Solicit the solution owner's input for the best times to conduct implementation tasks.
- C. Redesign the solution so that all of the implementation can be handled in one 24-hour period.
- D. Indicate to the solution owner that the best time for implementation tasks is 10 pm - 12 am daily.

Answer: B

2. An Implementation Plan for a new imaging application should contain which activities?

- A. Forms design, create the document retention strategy document and layout the workflow rules and roles.
- B. Integrate the production imaging system into the existing network, connect it with the legacy systems, upgrade all of the desktop computers.
- C. Verify that images are delivered to the desktop, that the records are written in the database, and check that the images are stored on optical disks.
- D. Define production producers, create user and technical documentation, administration and plan the roll-out in the organization.

Answer: D

3. Who is most likely to determine the origin of the bottlenecks if the productivity of a new workflow system is less than expected?

- A. End-user
- B. Help Desk
- C. IT Department

D. System Integrator

Answer: D

4. A company, Xxx Inc, is using 90% of its network capacity. They plan to scan 5,000 images per day to a network file server. In order to meet the increased demands on the system, which of the following should be increased?

A. The network bandwidth.

B. The number of scanners.

C. The number of network servers.

D. The number of users on the network.

Answer: A

5. A customer is implementing a workflow system with electronic dossiers. During the design of the workflow it has been discovered that there are many exceptions to the process. What is the first step in handling the exceptions?

A. Validate exceptions through a third party.

B. Get a commitment on the number of exceptions.

C. Redesign the workflow system to handle every exception.

D. Recommend to the client that business processes be redesigned.

Answer: D

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