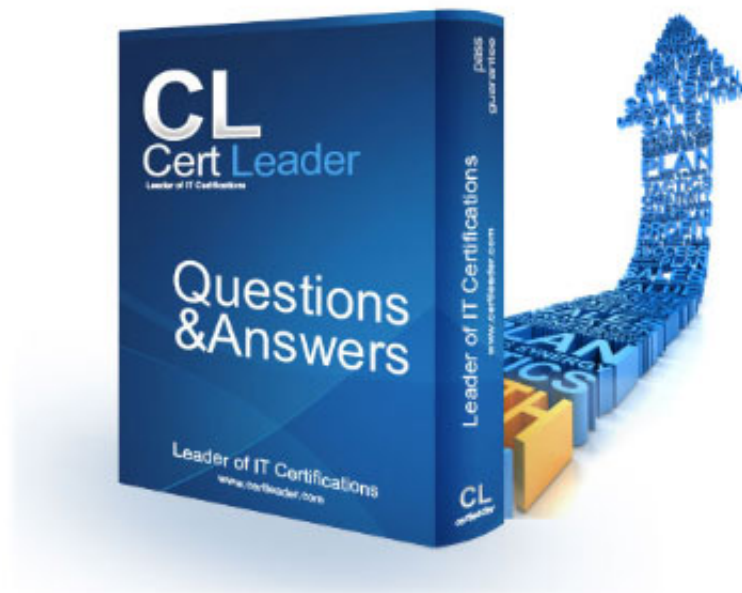


PK0-003 - CompTIA Project+ (2009)

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1. A coworker approaches the project manager regarding a project team member's prior work ethic. Which of the following is the BEST approach for the project manager to address the information presented?

- A. Do not act on the information presented
- B. Ask the resource manager for another resource
- C. Discuss the issue with human resources
- D. Confront the resource manager about the risk

Answer: A

2. A project is a (an):

- A. specific solution.
- B. business strategic plan.
- C. group of products.
- D. ongoing endeavor.

Answer: A

3. In month nine of a 12-month project, the customer approaches the project manager believing the project is at risk because 85% of the funds have been expended already. To give the customer a more accurate assessment, the project manager calculates the Cost Variance (CV) using which of the following formulas?

- A. $CV = PV - AC$
- B. $CV = AC - EV$
- C. $CV = EV - PV$
- D. $CV = EV - AC$

Answer: D

4. In the planning phase of a project, which of the following activities is performed?

- A. Solicitation
- B. Perform a feasibility study
- C. Appoint a project team
- D. Project Charter

Answer: C

5. A project manager has been presented a set of documents containing why a project is needed, how it fits in with the company objectives, and the revenue that will be generated by the product. Which of the following has the project manager just received?

- A. A business case
- B. A charter
- C. Key project deliverables
- D. Project objectives

Answer: A

6. Which of the following are benefits of formal project closure? (Select TWO).

- A. Ensures the project complies with organizational goals
- B. Allows lessons learned to be used in future projects
- C. Ensures all pending contracts are closed
- D. Assures buy-in from all project stakeholders
- E. Distributes a new workload and tasks to all project team members

Answer: B,C

7. Prior to a project kick-off, the project manager should do which of the following?

- A. Conduct team interviews
- B. Define the change control process
- C. Create a quality plan
- D. Review the test plan

Answer: A

8. Which of the following areas is addressed in the Project Charter?

- A. Project team members
- B. Work Breakdown Structure (WBS)

- C. Business needs
- D. Communications venue

Answer: C

9. The project has expended approximately 75% of the schedule, but has completed only 50% of the work. The customer has informed the project manager that the scheduled end date of the project is critical and cost may not increase. Which of the following techniques BEST meets the customers needs? (Select TWO).

- A. Abandoning the critical path
- B. Working on concurrent tasks consecutively to decrease cost variance
- C. Decrease the number of tasks
- D. Working on consecutive tasks concurrently to improve schedule variance
- E. Reduce the project's scope

Answer: D,E

10. Which of the following is required to validate a project?

- A. Problem statement
- B. Signed project charter
- C. Key project deliverables
- D. Alignment with the organization's strategic goals

Answer: D

11. Which of the following would use the WBS to aid in the creation of the cost estimate? A. Analogous

- B. Top down
- C. Parametric
- D. Bottom up

Answer: D

12. When a project manager is leading the team through the norming stage of team growth, the project team:

- A. is performing in a highly efficient manner.

- B. has reached full capacity.
- C. is seeing a decrease in productivity.
- D. is working together and comfortable.

Answer: D

13. A third party product warranty is an example of which of the following types of risk response?

- A. Risk sharing
- B. Risk avoidance
- C. Risk acceptance
- D. Risk transfer

Answer: D

14. A well-written scope document will include which of the following? (Select TWO).

- A. Contact information
- B. Milestones C. Stakeholders
- D. Constraints
- E. Project acceptance criteria
- F. Project tasks

Answer: D,E

15. A project manager schedules a weekly meeting to review the project schedule. The project manager is looking for an easy way to see the project tasks and review areas where tasks may overlap and are dependent on others. Which of the following would provide the project manager with the BEST project view?

- A. PERT
- B. Pareto
- C. CPM
- D. Gantt

Answer: D

16. The customer has agreed to pay 20% more for the project deliverable if it can be turned over to them in four weeks. The project manager has the team members to complete the project, but is having difficulty procuring enough material from a vendor. The project manager agrees to pay 5% more for the material if complete shipment can be made within a week. This is an example of which of the following risk response strategies?

- A. Transferring
- B. Enhancing
- C. Sharing
- D. Exploiting

Answer: C

17. The project manager is reviewing the earned value of work completed compared to the planned value and is representing it in a dollar figure. This type of analysis is an example of which of the following?

- A. Cost performance index
- B. Risk mitigation
- C. Schedule variance
- D. Cost variance

Answer: C

18. A project has been running for four months. The planned value to this point is \$100,000. The actual cost is an average of \$30,000 per month. Earned value is \$90,000. Which of the following is the current cost performance index?

- A. 0.75
- B. 1.25
- C. \$20,000 over budget
- D. Not enough detail to determine

Answer: A

19. Which of the following communication methods would be used to update the project steering committee?

- A. Daily phone conferences outlining key activities
- B. A monthly financial and project summary report

- C. A daily email highlighting the project spend
- D. A standup meeting with the entire project team

Answer: B

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